

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): ROYALE, Naala, et al.

GROUP ART UNIT: 3623

APPLICATION NO.: 10/712,816

EXAMINER: Cardenas Navia, Jaime F.

FILING DATE: November 13, 2003

CONFIRMATION NO.: 8842

FOR: METHODS FOR ASSESSING INSTITUTIONAL NEEDS

Via EFS Web
Dated: May 6, 2009

To: Director of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL OF SUBSTITUTE DECLARATION

Enclosed is a declaration and exhibits of Naala Royale which is in signed form. An unsigned version of this declaration was inadvertently filed May 4, 2009. Applicants request the examiner to ignore the unsigned version and to consider only the enclosed, signed version.

Respectfully submitted,

/Michael B. Fein/

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Dated: April 6, 2009

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